

# Webinar: An Employee-Centric Approach to Improving Safety

written by Lauri Moon | May 21, 2018

Employee safety must come first - for the health of both workers and the bottom line. Safe employees are more likely to trust management and be engaged in their work and willing to identify and solve problems. Changed safety processes and changed employee mindsets lead to significant quantitative benefits from increased production performances to reduced worker compensation costs and health premiums.

In this webinar, we'll use real world examples to outline why organizations must address people and culture long before applying new tools. We will examine systematic approaches to safety excellence that focus on the human element.

Key Takeaways:

- How to win the hearts and minds of those you lead
- How small wins can improve overall morale and lead associates to success
- How organizations can align plant operations to the overall strategic goals of the company
- Achieving individual and Organizational Change

## Speakers

 **Phil McIntyre, Managing Director, Performance Solutions by Milliken**

Phil's career is steeped in thirty years' worth of business leadership and manufacturing expertise. Phil has successfully worked with and led several business units within Milliken & Company to profitable growth and financial sustainability. Prior to his business leadership roles, Phil led the implementation of Milliken Performance System for the Performance Products Division and served as Director of Cost Improvement, where he was responsible for strategic cost reduction efforts.

Phil has also spent time as the Pursuit of Excellence Director responsible for

integrating customer needs (and wants) with manufacturing and business capability. Early in his career, Phil worked in four different manufacturing locations, holding multiple positions ranging from quality to cost. Phil credits this early diversity in job responsibility and scope as the beginning of his in-depth knowledge of continuous improvement; his appreciation for sustainable, empowered safety processes and systems; and his understanding of the critical nature of establishing the right financial metrics to drive the right behavior. Phil holds a degree in Industrial Engineering from Clemson University and a Master of Business Administration degree from Wake Forest University.

 **Cara Thompson, Managing Director of Operations, Performance Solutions by Milliken**

Cara Thompson, Managing Director of Operations, has worked for Milliken for 20 years, starting as a Product/Process Improvement Engineer at our Dewey Chemical Plant in Inman, South Carolina. She quickly rose through the ranks as a Department Production Manager, a Senior Production Manager, a Process Improvement Leader at two different manufacturing sites and then as a Plant Leader, also for two sites. Before joining Performance Solutions by Milliken, she led the North American Plastics Additives Technical Service Group as a Development Manager. Cara has worked with clients around the world, representing multiple industries, helping all levels of an organization in areas of Engagement Design & Leadership, Instruction Design, Development & Delivery, Cost Management, Performance Facilitation, Leadership Coaching & Development, and Project & Change Management. Cara has a degree in Chemical Engineering from Clemson University and a Masters of Business Administration from the University of South Carolina.

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