

Quality Management Systems for Defense Manufacturing

written by Lauri Moon | September 14, 2022

This webinar will help manufacturers considering entry into the defense supply chain assess the time and resource commitment for implementing and maintaining an ISO 9001- or AS9100-registered Quality Management System, as routinely required in the defense industry.

The webinar will also outline the steps for manufacturers already supplying the defense industry in maintaining and improving their Quality Management Systems.



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About the Presenter: Erica Cheetham, Director of Quality Services, RCBI

A thirty-year veteran in the Quality Management arena, Erica Cheetham serves as Director of Quality Services at the Robert C. Byrd Institute (RCBI). In this role Erica works with organizations implementing Quality Management Systems that include ISO 9001, AS9100 for the aerospace industry, and IATF 16949 for the automotive industry. She assists companies in understanding the requirements of the Standards and developing documentation. Having earned certification as an AS9100 Internal Auditor and completed additional education requirements as an ISO 9001 and IATF 16949 Lead Assessor, she educates and trains auditors, conducts internal audits and conducts pre-assessments. Aerospace industries she has served include aircraft repair stations, bearings, missile subsystems and components, as well as machine shops. With extensive experience in supervisory management, conflict resolution, team building, communications and leadership skills, she serves her clients well as they implement standards for manufacturing excellence and best practices. Erica earned a Bachelor's degree in Industrial Psychology and a Master of Science degree in Adult & Technical Education - Training & Development, both from Marshall

University.

This webinar is part of the AIM2LEARN education series that is hosted by the AIM Higher Consortium. Speakers present for 30 minutes on a topic relevant to the defense industry supply chain. Each webinar serves as a tool to help regional manufacturers improve their competitive advantage and strategies to expand business with the U.S. Department of Defense and the subcontractors that serve them. This webinar is available at no cost thanks to a grant provided by the Department of Defense Office of Local Defense Community Cooperation (DoD-OLDCC). You can learn more about the AIM Higher Consortium at www.AIMHigher.org