

# Supply Chain Digitalization and Failure Mode Effects Analysis (FMEA) for Inventory Excellence

written by Lauri Moon | October 31, 2018

This session will focus on product digitization within supply chain processes and how these elements can be used to improve customer satisfaction. Discussions will help participants learn how digitization of business process information can be used to reduce defects and how to identify the true data elements your customer's desire. We will also learn how small to midsize organizations can track customer satisfaction and use this information to communicate areas for process improvements to leaders throughout the organization.

Takeaways: The effective use and adaptability of the Failure Mode and Effect Analysis (FMEA) in inventory management.

## **Speaker:**

Ray Poinsette has been working for Beaver Street Fisheries (BSF) for 9 years as the Director of Process Improvement. He leads the Process Excellence Department, where he is responsible for: a) LEAN Six Sigma initiatives b) Product information management c) SharePoint intranet and extranet initiative for the organization d) Plant compliance Before joining BSF Ray worked for Convergys Corporation and CSX Transportation in positions as Trainmaster, HR Business Unit Six Sigma Black Belt, Finance Director, Terminal Process Improvement Black Belt, and Chief of Staff to the business unit President. Ray attended the US Naval Academy for his undergraduate studies, Jacksonville University for his MBA, and he is an ASQ Certified Six Sigma Black Belt. Prior to moving to Jacksonville FL, Ray served as a Logistics Officer in the US Marine Corps and was stationed at various bases & ports around the World.

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