# It's Time to Automate Your Quality Management System

written by Lauri Moon | January 6, 2020

Does your Quality Management System give you a complete picture of the compliance and quality landscape? Or is the view more like a broken mirror reflecting fragmented, disconnected images? Do you know immediately if and when you are non-compliant, or do you hope for the best?

Manual Quality Management Systems are rapidly becoming a thing of the past. In their place, a new generation of automated QMS solutions is stepping up to fully connect all operational areas of your business, producing a true, 360-degree view that ensures all requirements, standards and regulations are met.

We invite you to join us for a special IndustryWeek webinar on the enormous benefits that this revolution in Quality Management Systems presents to your business and the manufacturing industry.

Hear about the digital transformation that occurred in the quality department of ContiTech, a \$7B, 50,000 employee division of Continental tasked with integrating information from nine SAP instances and over 250,000 quality and compliance rules across the division into a single EQMS (Enterprise Quality Management Solution) solution providing a 360 degree view of quality and compliance in real time.

#### You will learn:

- Why automating individual processes of a manual QMS solves some problems while creating others
- The benefits of a truly end-to-end, cloud-based quality solution
- How connectivity is achieved between processes and associated recordkeeping
- Why an EQMS solution is the best approach to maintain complete compliance and quality

This is an information-packed webinar that can help your manufacturing operation

take a positive and vital step forward in the areas of compliance and quality.

#### **Speakers**



#### Melanie Lees, Industrial Fluid Solutions - Global Head of Quality, Contitech

As Global Head of Quality for Industrial Fluid Solutions, Melanie is responsible to assure and continuously improve best in class Quality of product and business processes across the worldwide manufacturing locations of the business unit while aligning with the policy and strategy of ContiTech AG and Continental AG. With quality experience ranging from Plant Quality Manager to Global Six Sigma Lead to Global Head of Quality, Melanie has been focused on data-driven problem solving to improve quality for many years. In her previous role as Head of Operations Quality for the ContiTech Division, Melanie was the Project Manager for the selection and implementation of ComplianceQuest and in her current role she is both a user of CQ and gaining the benefit of oversight data that is collected and managed in the system.



#### Chaitanya Sonarikar, Vice President of Manufacturing Practice, Gerent

Chaitanya Sonarikar brings more than 25 years of manufacturing management and IT implementation experience to Gerent. He has served in several management positions in manufacturing units at a variety of companies. As CIO of a global manufacturing facility, he led a number of digital transformation initiatives in a global environment. Chaitanya is currently building a manufacturing practice at Gerent that includes Enterprise system road mapping, system architecture design and implementation of a Salesforce.com software platform. Chaitanya's prior work has been in the development of automation software and implementation in steel manufacturing facilities. He also implemented several major projects in steel plants as a project manager. Chaitanya's major infrastructure project at a steel plant in Canada received a nomination and recognition as "Best Brownfield Project" by the American Metal Market. He holds a MS degree in Control System Engineering from

the Birla Institute of Technology & Science, Pilani, one of India's most prestigious universities.



## Loring D. Andersen, Director of Manufacturing Industry Alliances, Salesforce

In his role as Director of Manufacturing Industry Alliances, Loring works with Salesforce's consulting/systems integration partners and independent software vendor (ISV) partners to develop solutions and solution accelerators that expand the capabilities of Salesforce products to more completely meet the needs of customers in Discrete and Process Manufacturing, Automotive, Oil and Gas, and Utilities industries. Prior to Salesforce, Loring led industry marketing and partner alliances for the Manufacturing Industry at Microsoft.



#### Paul Sanderson, Manager of Solutions Engineering, ComplianceQuest

Paul has been working in the life science quality and compliance space for over 15 years. As a Solutions Engineer, Paul has worked with hundreds of companies, exploring their unique requirements to recommend appropriate QMS solutions that solve the correct problems with available resources. During this time, Paul has witnessed the changing landscape of technology in the QMS software space as it's evolved from client server to on-premise browser based to modern cloud. Working with hundreds of different clients has brought real world, practical insight into the challenges and benefits this transition brings to highly regulated life science organizations.



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