# Using Employee Engagement to Build a Center of Operational Excellence

written by Lauri Moon | July 8, 2021

Operational excellence is about more than tools, data, analytics and budgets; it includes the human element - the workers - and the practices and procedures they use every day in the workplace. From asset management to control of work for confined spaces to documented and accessible procedures, process excellence must live in what every worker does every moment of every day.

With different workflows, new technologies and our ongoing recovery from a global pandemic, today's workplace environment is radically different than it was 10 years ago or even two years ago. Employees can make or break your organizational culture. If you engage them in your efforts, you'll be well on your way to reducing injuries, eliminating risk and embracing operational excellence.

Join Sam Smolik, author of the new book The Power of Goal Zero, and Scott Gaddis, VP and Global Leader of Health & Safety for Intelex Technologies, as they share how effective leadership, motivated teams, an energizing culture, an effective management system and well-maintained assets all contribute to operational excellence. Attendees at this webinar will:

- Get a proven roadmap for demonstrating strong leadership and motivating teams
- How to create a culture of operational excellence
- Tools and tips to drive improved safety engagement

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### **Speaker**



### Scott Gaddis, VP and Global Practice Leader EHS, Intelex

Scott Gaddis is VP and Global Practice Leader for EHS at Intelex, providing thought leadership and building partnerships with top influencers in EHS, working with professionals across the globe to deliver a platform for sharing information and collectively driving solutions that mitigate workplace loss. Scott has more than 25 years in EHS leadership experience in heavy manufacturing, pharmaceuticals and packaging. Before joining Intelex, Scott served as vice president, EHS for Coveris High Performance Packaging, executive director of EHS at Bristol-Myers Squibb and global leader for Occupational Safety and Health at Kimberly-Clark Corp.



### Sam Smolik, Author of The Power of Goal Zero

Sam Smolik retired from LyondellBasell as Sr. Vice President for Americas Manufacturing. Prior to this, he served as Global Vice President of Environment, Health and Safety at LyondellBasell, Shell and Dow Chemical. Sam has recently published his new book, The Power of Goal ZERO. You can learn more about the book at SamSmolik.com

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