

Value Stream Mapping and Standard Work

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Value Stream Mapping:

Value Stream Mapping (VSM) will be introduced as a tool for organizational improvement and process improvement. This is a high level tool that looks at the current state, develops the future state and creates the action plan to bridge the gap. VSM is distinctive in that it is data/metric driven AND information flow is also analyzed. Additionally, the focus is in the workplace [Gemba].

Standard Work:

Standard Work is at the crux of all improvement. Without one consistent way to complete a process, there is no basis for change. This portion of the training will introduce this basic premise, then take it to higher levels introducing information flow, performance metrics, visual displays, etc. as they relate to standard work.

Instructor:

Kathleen W. (Kit) Eisel, President of Quality Performance Services, Inc. is a consultant and trainer in the business improvement arena. She works in a wide variety of industries and organizations, focusing on improving business processes. Her areas of expertise include international quality standards, lean enterprise tools [including six sigma] and leadership skills. Kit started QPS, Inc. in 1998 and was employed previously by Oxbridge Consulting in Singapore as Consulting Manager and by DuPont in several engineering, supervisory and consulting positions.

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