

Managing Exposure Risks with Innovative Technology: Answering Questions You Were Too Afraid To Ask

written by Lauri Moon | May 23, 2019

Organizations like yours employ EHS professionals to help keep front-line employees safe from harmful workplace exposure. But to do this successfully, you need to accurately identify hazards that put your employees at risk. With technology, instead of having a few EHS professionals identifying hazards and managing risk for thousands of employees, companies can turn to their employees for help. As your first line of defense and best access to hazards and potential risk visibility, your employees should be empowered to help your EHS professionals source exposure hazards across your company. With recent advancements, you can now make that process much easier than ever before.

During this webinar, you will learn how to:

- Implement different methods for your front-line employees to report exposure risks
- Empower employees with innovative technology like wearables, IoT, big data, and more
- Elevate exposure risk management as a key pillar in holistic employee well-being

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Using APIs to Break the Barriers of Smart Manufacturing

written by Lauri Moon | May 23, 2019

The #1 barrier to Smart Manufacturing is the lack of connectivity between your systems and processes. The smartest manufacturers are jumping ahead of competitors by using APIs to break through these barriers and get critical data flowing instantly to the right people at the right time. Are you using APIs for this?

Join this webinar and learn:

- How APIs are critical for digital communication throughout the entire value chain
- Why APIs are powerful tools that aren’t just for IT
- How APIs accelerate value realization



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The Pulse of Performance Management 2019: The Evolution of Performance Management

written by Lauri Moon | May 23, 2019

Which vendors received the highest ratings from their customers for budgeting, consolidation, reporting, dashboards and analytics? How is AI reshaping performance management solutions? What is the impact of all the recent investment and acquisition activity in the space?

Now in its 16th year, this annual web event will quickly get you and your team up to speed on the latest in budgeting, planning, forecasting, consolidation, reporting and analytics. This information will enable you to confidently embark on a new performance management project or identify opportunities to enhance an existing one.

Note: this is a cross-industry webcast.

The following information, all new or updated for 2019, will be covered:

- How performance management solutions have become more comprehensive, connected, and collaborative
- The expanding role of Artificial Intelligence in providing better analysis
- The success or failure of solution marketplaces in delivering value
- The relationship between forecast accuracy and forecasting methodology
- The role of spreadsheets in performance management solutions

- Updated 'Best Fit' tags identifying the best vendors for a particular requirement
- The key vendors to consider for your performance management project will be identified and reviewed based on their core and advanced functionality, latest enhancements, market success, and customer satisfaction with a focus on ease of use

BPM Partners will share:

- BPM Partners' core list of performance management vendors for 2019
- The always highly anticipated BPM Pulse 2019 vendor customer satisfaction ratings
- The 2nd Annual BPM Pulse Awards for Top Rated Vendors

Share your opinions and impact the results we present: 2019 BPM Pulse Survey

Apple AirPods 2019 Drawing



2 live webcast attendees will receive Apple AirPods 2019 w/ Charging Case, which works with any Bluetooth phone.

Speaker

 **Craig Schiff, CEO, BPM Partners**

Craig Schiff is CEO of BPM Partners, a vendor-neutral advisory services firm that helps clients address their performance management challenges with a comprehensive, rapid and cost-effective methodology. He was a founding member of Hyperion (which is now part of Oracle), and spent 16 years as SVP of its Products & Services group. More recently he was co-founder and CEO of OutlookSoft (now part of SAP). Mr. Schiff was also a founding member of the BPM Standards Group and is a recipient of the Ernst & Young Entrepreneur of the Year Award. He has spent 30+ years focused on budgeting, forecasting, consolidation, reporting and analytics. He has contributed his expertise to CFO Magazine, American Productivity & Quality Center, Association for Financial Professionals, Institute of Management Accountants, IndustryWeek, TechTarget, Information Management, TDWI and other

leading finance and technology focused publications and conferences.



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Reducing Complexity in the Age of Manufacturing Industrial 4.0

written by Lauri Moon | May 23, 2019

As a manufacturing organization grows and changes it becomes increasingly difficult to implement business process standards, support quality and consistency, and provide visibility to business leaders who have become removed from the day-to-day operations. Further, a collection of legacy, siloed, customized, out of date solutions leads to redundant, inaccurate data, extra work, and an inability to stay up-to-date on current versions. This scenario will keep your business from achieving its goals, as well as lock your business out from utilizing emerging technologies such as analytics, artificial intelligence, and the internet of things, which are essential for success in the modern manufacturing environment.

You are invited to a webinar on May 30th at 2:00 PM EST, featuring Infor's Director of Industry and Solution Strategy, Nick Castellina, and Mike Kalinowski, Infor OS Product Manager, to learn about how your business can reduce complexity and differentiate itself in Industry 4.0. During this event, you will learn:

- The biggest issues that manufacturers face as they grow
- Tips for connecting business leaders with relevant information
- Strategies for improving workforce productivity
- How to build a digital foundation for reducing complexity

Speakers

Nick Castellina, Director of Industry and Solution Strategy, Infor

Nick Castellina is Director of Industry and Solution strategy where he is responsible for marketing messaging and strategic direction in the discrete manufacturing industries. At Infor, Nick interacts with end users to understand their challenges and connects with product management and marketing to support Infor's commitment to delivering focused solutions featuring industry best practices. Prior to Infor, Nick was Vice President and Research Group Director of the Aberdeen Group's Business Planning and Execution research practice. There he worked with software vendors and end users to analyse trends and produce industry-leading content in topics related to Enterprise Resource Planning, Enterprise Performance Management, Project Portfolio Management, and Business Process Management.

Mike Kalinowski, OS Product Manager, Infor

As a member of Infor OS platform team and based out of Philadelphia, PA, Mike Kalinowski leads product management and strategy for the Infor Data Lake, Data Catalog, and Infor ION's suite of data transformation tools & utilities. Mike's role is in identifying and solving enterprise challenges across analytics, search, operational reporting, and predictive silos by driving Cloud-based technologies to address an ever-increasing need for data scalability, governance, and delivery. Previously, Mike spent several years with Preferred Sands leading the application integrations team in automating their rail and truck-based distribution networks.

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The Critical Thinking Process and Tools that Support Root Cause Analysis

written by Lauri Moon | May 23, 2019

“If you can’t describe what you are doing as a process, you don’t know what you’re doing.” — W. Edwards Deming

In this webinar we will review the primary tools used for finding Root Cause, and how to use them effectively to converge on the Root Cause of a problem. We will review the philosophy of the 5 Whys and the Kepner-Tregoe (KT) principles of critical thinking. We will review the most commonly used RCA tools including:

- Cause/Incident Mapping
- Fishbone or Ishikawa Diagrams
- Fault Tree Analysis

The webinar will focus on using best practices to discover the answer to the question, “What did change”. We will demonstrate how to move beyond the philosophy of the 5 whys and to continue investigating until we get past mechanical causes to address systemic and procedural causes that contributed to the choice which started the causal chain. Many iterations of RCA may be necessary to explain a series of true causes before we get to root cause.

Speakers

Michael Curran-Hays

A professional who works closely with his clients to achieve Operational and Service Excellence in regulated industries, Michael provides executive leadership across Kepner-Tregoe's (KT) full range of services including directing industry-specific, integrated teams on a wide range of projects. Michael began his career with KT in 1998 as a consultant specializing in organizational processes analysis, issue resolution facilitation, project management system implementation and design, and executing critical skills transfer in client organizations. Working across a wide range of industries, his clients include Siemens, Johnson & Johnson, Pfizer, Novartis, Bristol-Myers Squibb, Glaxo SmithKline, Roche, Citi Group, Merrill Lynch, Morgan Stanley, Deutsche Bank, Royal Bank of Scotland, Barclays Capital and various government regulatory agencies such as the FDA and USDA.

John Ager

Master trainer, facilitator, and project manager, John Ager leads teams and individuals through solving problems, and implementing operational improvements to achieve strategic goals. He specializes in improving organizational processes and subsequent change management and has extensive experience in project management, facilitating issue resolution, and transferring critical thinking skills. He has worked with clients in both manufacturing and service industries, often in highly regulated sectors. John's ability to integrate and communicate essential organizational data is key to his success with projects that enhance compliance, improve product quality, and increase efficiency. His work has resulted in: optimized organizational structures, optimized project portfolios, successful shifts in product mix and customer focus, and alignment of employee activities with organizational priorities.



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Next Gen Technologies Engaging Connected Manufacturing

written by Lauri Moon | May 23, 2019

In Industry 4.0 companies are embarking on the transformative journey. The desire to gain new business insights from data, the availability of affordable IoT infrastructure, move to the edge, AI and the advent of 5G are driving strong demand.

Hear from a panel of experts how manufacturers are transforming and how industrial solution builders can keep them ready for the era of new industrial revolution.

Topics of discussion will include:

- trends happening in a connected manufacturing world
- move to the edge, the role of IoT, AI, 5G and other emerging technologies
- ways to help your customers drive digital transformation
- the next generation OEM solutions that we modify, configure, test and optimize to fit your unique needs so that you and your customers can maintain a competitive “edge.”

Speakers

 **Greg Moore, OEM Enterprise Technologist, Dell Technologies OEM & IoT**

Solutions

Greg Moore is the “OEM Enterprise Technologist” for the Dell Technologies OEM & IoT Solutions organisation in the EMEA Region. The Dell EMC OEM team is a Global Engineering & Sales organization, setup to enable customers to integrate the extensive portfolio of Dell Technologies, into the Operational Platforms and Solutions they develop. OEM also provides services for global logistics, global support, product customisation & trade compliance, product rebranding and a specialised rugged portfolio.

Greg supports verticals such as Industrial Automation, Marine, IoT, Space, Surveillance, Transport, Health & Life Sciences and Energy, therefore offering the Defense Industry with insights & trends from across many markets. He has been in the IT industry for over 30 years, lives in Dublin Ireland, with his wife and two children.

Harry Forbes, Research Director, ARC Advisory Group

Harry Forbes is a Research Director with ARC Advisory Group based in Boston. Harry leads ARC’s coverage of DCS and industrial networks. He contributes to ARC coverage of process automation and the Industrial Internet of Things (IIoT). Harry is also an expert in the electric power vertical industry. Harry has over 30 years of experience in process automation, electric power generation, energy management, modeling and simulation, advanced control, and optimization. He has written for many industry and trade magazines, as well as for many technical and industry conferences.

Prior to joining ARC Advisory Group Harry served in a variety of marketing, sales and engineering posts for Simsci-Esscor, Invensys, and Foxboro. He also worked as a performance and automation engineer in fossil and nuclear power generation at the Detroit Edison Company. Harry is a graduate of Tufts University with a BS in electrical engineering and has an MBA from the Ross School of Business at the University of Michigan.

Spencer Doyle, Vice President - Industrial Platform, Noodle AI

Spencer is a life-long client services practitioner. His guiding metric for success in business is his client's own success. A student of data and analytics for his entire career, Spencer spent fifteen years at MicroStrategy playing an active role in every directorate in the organization. Spencer developed a keen sense of how organizations use data to empower executives to make informed business decisions. He parlayed his skills to develop, consult, and sell analytic software and services to clients across the Fortune 2000, becoming a multi-year top global performer and client development leader. Before joining Noodle.ai, Spencer worked as the Director of Sales for Platfora, a big-data software analytics company headquartered in Silicon Valley. Spencer graduated from Dartmouth College and trained extensively with the Royal Shakespeare Company in London before starting his career in technology. When he's not out-and-about with clients, friends, or family you'll find him playing golf anywhere he can find a course and time to play.



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The Top 6 Employee Training Topics: Requirements and Best

Practices to Protect Employee Safety

written by Lauri Moon | May 23, 2019

Employee training is often required by regulation but providing training in non-mandatory topics can help better protect your employees and your company's bottom line. Your overall goal should be ensuring the safety, welfare, and productivity of your workers, not merely satisfying a particular compliance obligation. All training should help employees protect themselves and avoid hazards, so providing training in additional areas (even if not required) gives employees more information to remain safe — and helps protect your business as well.

This presentation will focus on six topics that often cause problems even when employers do provide training. They include:

- Hazard Communication, which consistently appears in OSHA's top 10 list of most-violated regulations;
- Powered Industrial Trucks, another in OSHA's top 10 list, where training includes operator evaluations;
- Active Shooter/Bullying, which is not required by law, but bullying occurs in nearly every workplace, and preventing violence should be an employer priority;
- Control of Hazardous Energy (Lockout/Tagout), also in the top 10 violations list, which creates the potential for serious injuries and fatalities;
- Bloodborne Pathogens, which impacts many employers - any company with designated first aid responders must provide this training annually; and
- Sexual Harassment, which many employers provide to new hires — but the continued prevalence in workplaces suggests that training could be more effective.

Speakers

 **Edwin Zalewski, Editor, J. J. Keller & Associates, Inc.**

Edwin Zalewski has been an editor at J. J. Keller & Associates, Inc. since 1999. He researches and creates content for a number of workplace safety and employee-related subjects. As the Manager of the Workplace Safety & Human Resources Publishing Team, Edwin contributes to a variety of products and delivers presentations around the country. He specializes in discrimination and harassment, overtime, forklift safety, injury recordkeeping, and many other topics.

 **Ann Potratz, Associate Editor - Human Resources Publishing, J. J. Keller & Associates, Inc.**

Ann Potratz is an associate editor on the human resources publishing team at J. J. Keller & Associates, Inc. She creates content on employment law issues and best practices for HR professionals, writing and editing a number of HR newsletters and manuals for employers. Ann specializes in topics such as sexual harassment, hiring issues, discrimination laws, disciplinary actions, and terminations.

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Driving Operational Excellence Through Your Front Line

written by Lauri Moon | May 23, 2019

“The manufacturers who will succeed are not the ones who work harder, but the ones whose frontlines can learn faster and work smarter.”

In the smart, connected and digital world where organizations are collecting mountains of information, manufacturing and supply chain leaders are harnessing the power of big data to make strategic decisions that drive their business forward. These data-driven decisions are enabling organizations to transform everything from their products to their processes and production models. But there’s still an enormous opportunity that remains largely untapped: their people.

The reason for this is two-fold: Firstly, traditional training programs don’t engage employees or drive the kind of participation rates needed to impact change. And secondly, they don’t capture the kind of information and insights around frontline knowledge and behaviors required to make informed business decisions. What’s more, these traditional training programs can’t keep up with the pace of digital operations, which means frontline knowledge and skills quickly become irrelevant or obsolete and employees fall behind.

Join Carol Leaman (CEO of Axonify) on Thursday, June 13th from 2 - 3 pm EDT as she discusses how leading manufacturers are adopting a smarter, modern approach to training to drive operational excellence through their people. She will also explore how:

- Engaging your frontline with adaptive and personalized training drives improvements in quality, productivity and performance
- Microlearning enables you to make data-based training decisions that drive the right behaviors and positively impact business performance
- Organizations are using microlearning in the real world to drive operational excellence

Speaker

Carol Leaman, CEO, Axonify

Carol Leaman is an award-winning thought leader with an impressive track record of successfully leading tech companies. Not only is she a disruptor in the corporate learning space, but she's also the brains behind the Axonify Microlearning Platform. Prior to Axonify, Carol was the CEO of PostRank Inc., a social engagement analytics platform she sold to Google. She was also the CEO at several other technology firms, including RSS Solutions and Fakespace Systems.

Carol is a celebrated entrepreneur and trailblazer (Sarah Kirke Award 2010, Waterloo Region Entrepreneur Hall of Fame Intrepid Award 2011 and the Profit500 Award for Canada's Leading Female Entrepreneur 2017) whose articles appear in leading learning, business and technology publications. She also sits on the boards of many organizations and advises a variety of Canadian high-tech firms.



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Multi-Plant Benchmarking: The Future of Improved Performance with IIoT

written by Lauri Moon | May 23, 2019

Manufacturers today are under intense pressure to accelerate innovation to maintain an edge in competitive global markets. But with limited visibility into operations and inconsistent data from disparate IT and OT systems that vary from plant to plant, uncovering best practices and determining where to invest is difficult.

Manufacturers that are able to implement data driven decision making based on consistent, automated performance metrics will be able to confidently respond to changes in the fast-moving marketplace and outpace the competition.

Session Takeaways:

- Review key research findings from 2019 State of the Market report on plant benchmarking
- Learn how industrial IoT standardizes and normalizes KPIs enabling confident, data-driven decision-making
- Hear how manufacturers are seeing value with case studies and ROI analysis

Speakers



Justin Hester, Digital Transformation Director, PTC

Justin is a Digital Transformation Director at PTC where he is responsible for helping organizations realize value with their digital transformation journeys. Prior to joining PTC, he was a Manager at HIROTEC Corporation's Advanced Engineering Center, where he led a global team responsible for creating and executing HIROTEC's digital transformation for both their Tier 1 automotive production and automotive tooling groups. Justin has over 14 years of experience in bringing advanced and innovative manufacturing processes to marketplaces ranging from

aerospace to automotive. Justin brings a unique view to IoT, from his experiences in both production facility leadership and large production tooling launches. Justin currently holds an M.B.A, a M.S. in Industrial and Systems Engineering, and a B.S. of Computer Engineering.



Brent Robertson, Partner, Fathom.net

Brent works with leaders to design futures worth fighting for. A partner at Fathom, he champions an approach to strategic planning, talent engagement, and market differentiation that prioritizes people and relationships. As a result, his clients don't simply plan their futures, they bring them to life through the energy of organization-wide involvement in, and commitment to, generating valuable businesses that matter.

In addition to his client work, Brent is an outspoken advocate for the region, and serves as an advisor to community and business organizations who endeavor to create a better future for everyone who lives here. With a bias toward provoking new ways of seeing the world and taking action to change it, Brent is a sought after keynote speaker and is regularly featured in regional and national publications.

Brent has oriented his life around helping people create conditions for their success. He is frequently invited to lecture on the topic of leadership and the future, and uses his personal transformation experience—going from overweight and out of shape middle-ager to ultra-distance athlete in under three years—as a place from which to mentor others through personal and professional change.



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Developing a Best in Class Environmental Compliance Program

written by Lauri Moon | May 23, 2019

Developing a smarter more agile program that not only helps reduce risks and costs but also embeds excellence is what organizations should strive for. Establishing a program that provides enhanced visibility into potential risks provides you with what's needed to protect your workers, the environment, and your bottom line now and in the future.

- Starter Pack: The key aspects needed to develop a best in class program
- Creating a Roadmap: Where do you start vs where to go next
- Program Ownership: From C-Suite to Line Employees
- Embedding Excellence: The role of audits and technology
- The Case for Best in Class: An insight into how one organization built their program

Speaker

 **Jessica Smith Penhall, Senior Consultant, BSI EHS Services and Solutions**

Ms. Penhall has 14 years of experience in environmental, health and safety regulatory requirements and project management. She currently is responsible for managing the West Environmental Practice of over 2 consultants and ensuring the

successful delivery of those technical services. Ms. Penhall has accumulated experience in environment, health and safety programs and management systems from program creation to implementation and documentation. She has been responsible for the direction and implementation of safety programs including risk assessment, needs prioritization, program and training development, safety committee leadership, training delivery and coordination, and recordkeeping.

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