

Webinar: 2018 Factory Workforce Training Survey Results

written by Lauri Moon | June 12, 2018

Effective training is widely acknowledged as the key to mitigating the impact of a widening skills gap in manufacturing. Despite this recognition, the results of a recent Industry Week survey of manufacturing professionals shows that many companies are still struggling with their current approach to training and are no closer to solving this pressing issue.

Join us for a webcast presentation on June 20 to hear the results of the survey and the key insights from IndustryWeek Editor, Travis Hessman and Continuous Improvement expert Alex Leclerc, CEO, Poka. Survey highlights include:

- What is the most common method of training?
- How many hours are invested in training per operator (new vs old)?
- What are the biggest challenges related to training?
- Who is responsible for training and who is the budget stakeholder?

The presentation will also feature a case study of a digital manufacturer who has empowered its workers by leveraging video-based micro learning and the use of tablets on the shop floor to drive better overall equipment effectiveness (OEE) and reduce shadowing time.

Speakers

Alexandre Leclerc, Co-founder and CEO, Poka

Alexandre Leclerc is co-founder and CEO of Poka, a training and communication app for manufacturers. He earned a Bachelor in Business Administration as well as completing a Master in International Business. Before starting at Poka, he assisted in many positions during his 7 years at family business Biscuits Leclerc, a leader in the snack manufacturing industry. He joined as an operator and finished as the Director of Continuous Improvement for the United States Division. Alexandre oversees the business operation of Poka as well as participates in the product

development.

 **Travis Hessman, Content Director and Editor in Chief, IndustryWeek**

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Webinar: The Journey from Remote Monitoring to Remote Service and Connected Field Service, a Practical Guide

written by Lauri Moon | June 12, 2018

Remote monitoring of assets is the proven first step for manufacturers like you to leverage the Internet of Things to increase your operational efficiency and improve profitability. Once connected, you can monitor how assets are performing in the field and can collect valuable data.

The operational data provided by remote monitoring enables you to deliver a quick service response and improve your first-time fix rates. It is the next step on your journey to service transformation.

Using remote monitoring as a foundation to enhance your ability to respond quickly and holistically to unplanned outages, or to conditions that will eventually produce an outage, improves your service organization's efficiency and your customer satisfaction. In this webcast, you will learn your path to remote service and connected field service and practical steps you can take to see how your service processes can evolve.

Join us to learn how remote monitoring, remote service and connected field service can help your business achieve:

- Significant increases in first time fix rates and customer uptime
- Faster repair times and lower service costs
- A solid foundation for your service transformation

Speakers

Michael Anderson, Senior Director of Solution Management, PTC

Michael Anderson, Senior Director of SLM Solution Management at PTC, has more than 25 years' experience in solutions, product and integration management related to the development and implementation of enterprise software for the service lifecycle.

Mark Hessinger, VP Services, 3D Systems Inc.

Mark Hessinger is a Senior Global Customer Experience Leader who leads organizations to higher performance. He is a visionary with a demonstrated ability to identify customer needs and design a strategy that builds innovative, profitable and scalable solutions that deliver greater customer loyalty and employee engagement.



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Webinar: Turning Innovation Talk Into Tangible Results

written by Lauri Moon | June 12, 2018

New business drivers are forcing the Consumer Product Formulated industry to rebuild and rethink every element of the business.

To survive and be successful, you need to leverage digitalization advantages using a strict interaction between the three steps of the value chain: Ideation, Realization and Utilization. Virtually every consumer product company is talking about innovation and digitalization. The challenge is turning the talk into tangible results.

Formulation is a critical component of your innovation process. The science involved in innovating formulas is getting increasingly sophisticated, with regulatory compliance is an integral piece of the intricate puzzle of transforming and orchestrating those new formulas. This entire process needs to be documented and managed judiciously.

To be successful and manage multiple products across your business you need a comprehensive and integrated set of capabilities that support formulated product design and the science behind it. The Digital Thread created throughout that experience contributes to the value stream by solving key problems such as:

- Establishing accurate and detailed material specifications, as the cornerstone for any new product introduction or change process.

- Managing different configurations of a formula and its recipe variations down to the factory floor.
- Laboratory testing, both during the prototype and pilot stage as well as at the manufacturing sites, providing closed loop qualification information, vital quality data and test result for the research development and regulatory teams.
- Understanding and managing the key factors driving businesses towards more control of their value chain, achieving sustainability and adopting best practices to meet regulations and the demands of the consumers

Using an integrated approach from Product & Process Design to Production Execution is the key to providing the necessary visibility and insight, to make the most informed and wise decisions not just for your company, but for future generations.

Join us on January 25 to learn more about compelling solutions for managing the formulation and development of new products for your business.

Speaker

Kenneth Hall, PLM Consultant, Siemens PLM Software

Mr. Hall is on the consumer products and retail team. He has spent over 20 years focused on consumer product based PLM solutions for the formulated industry, more particularly for food and beverage companies. He is currently responsible for introducing PLM solutions in new opportunities and leveraging leading industry practices to help formulated based companies grow.



Technical Details

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Closed Loop Quality for the Digital Enterprise

written by Lauri Moon | June 12, 2018

Manufacturers know that standing pat in operations is a slow path to irrelevancy.

To keep your company on the path to profitability, future-proof quality systems must work collaboratively with your other critical business systems, to help you deal with the increased demand to manufacture better quality products, be flexible to respond to market changes and increase your profitability.

Future-proof quality systems help you challenge these demands by supporting and promoting industry standards such as AITF 16949, ISO 9001:2008 and promoting industry focus groups such as AIAG and VDA. All manufacturers — in particular large automotive suppliers, transportation companies, heavy equipment manufacturers and aerospace companies — require global quality systems to increase their overall manufactured quality of their goods.

Join us December 19th as we take you through the digital journey and address key features that explain how to help your company align with industry trends like Industry 4.0, Digital Manufacturing, Smart Manufacturing and the Digital Thread.

Topics we will cover include:

- closed loop quality applications from Siemens PLM Software
- how QMS links to other business applications (PLM, ERP, MRP and MES)
- why it's critical to use data libraries
- the linkage between FMEA -> Control Plans -> Inspection Plans
- linking NCMR to CAPA back to FMEA

Speaker

✘ **Daniel Schmitt, Portfolio Development Executive, Siemens PLM Software**

Mr. Schmitt has worked in the quality software industry for 10 years and has helped multiple large Tier-N suppliers and manufacturing companies implement QMS solutions globally. He has worked with companies like DANA, F-M and BMW to implement this quality solution. Mr. Schmitt holds an Executive MS from Florida International University.



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