

Northway Industries, Inc.

written by Lauri Moon | March 3, 2025

“Through the Winning Teams program, we increased throughput in our laminate cleaning/inspection area by 18%, which also shortened the time for us to respond to vendors about defective products and to reorder replacements for those products by an average of 1 day. We also reduced the number of orders going from Sales to Order Entry with missing information by 25%. This reduced the processing time for order entry and throughput of an order through Sales and Order Entry by an average of 2.5 days. In partnering with IMC on the Winning Teams project, we equipped our team members with the skills needed to identify and drive waste out of our process and increase efficiency. By working with IMC, we bridge the gap between industry expertise and workforce readiness, creating a seamless integration of innovation and practical application. This collaboration strengthens our impact, driving efficiency, quality, and long-term success.”

Rockland Manufacturing Co.

written by Lauri Moon | March 3, 2025

“We’re very pleased with the results of the training. It was a great way to break the ice regarding a systemic change in one of our oldest and most experience facilities. By training on change management, discussing the benefits of the change, and how to properly communicate the outcomes of the change, we experienced much less of the typical resistance to change that one usually experiences in any business environment. The project was done faster, with less effort, much less drama, and most importantly, we haven’t had any trouble with making the change stick over time. We’re now building more, more efficiently, together, than ever before.”

Pik Rite, Inc.

written by Lauri Moon | March 3, 2025

The IMC and its staff have played an integral part in the success of Pik Rite's Continuous Improvement culture as well as directly influencing more efficient production and operations. The proof is in our results - our workplace is safer, our employees are happier, and we're getting more quality work delivered to our customers, faster.

NuVisions Center

written by Lauri Moon | March 3, 2025

We are a small organization and do not have IT staff. Before we found IMC, the task to implement CMMC seemed almost insurmountable. With their help, the process was no longer overwhelming, and we were able to easily manage the implementation of the CMMC requirements.

SilcoTek

written by Lauri Moon | March 3, 2025

5 Whys, SIPOC, Value Stream Maps, etc. are great ways to visualize problems that are difficult to pinpoint.

Prysmian Group

written by Lauri Moon | March 3, 2025

The attendees of both training programs came away energized and eager to apply their new skills in training, coaching and communications. There is broad consensus that these skills should continue to be developed throughout the company.

Nittany Paper Mills, Inc.

written by Lauri Moon | March 3, 2025

We make investments where and when our workforce is skilled and ready. The training was a solid foundation for supervisor development.

QCast Aluminum

written by Lauri Moon | March 3, 2025

The Value Stream Mapping exercise conducted by the IMC enabled us to visually see the overall production process and the areas we needed to target for improvement. Without this process, QCast may not have identified the key areas needed to meet our overall objectives. We look forward to continuing to work with the IMC in the future.

Lang's Chocolates

written by Lauri Moon | March 3, 2025

IMC's resource consultant's background and knowledge were so relevant, and his delivery set a solid foundation upon which we could build for our re-certification as well.

Metal Integrity

written by Lauri Moon | March 3, 2025

"IMC has been an excellent resource for us to accomplish objectives that we would not have been able to achieve on our own. We would highly recommend any company taking full advantage of the services they offer. We will certainly continue to use them in the future."